

---

**Sub: GVPIHCMT, Visakhapatnam- Biometric devices installed – non functioning – reg.**

1 message

---

**DVSS Rama Murty** <gvphospital@gmail.com>  
To: servico@mantratec.com

Tue, Sep 17, 2019 at 10:38 AM

Dear Sir/Madam,

Sub: GVPIHCMT, Visakhapatnam- Biometric devices installed – non functioning – reg.

We have been complaining on a number of times about the non-functioning of the bio metric devices installed in our institutions on 11.05.2017, I would like to bring the following for your notice and rectification and guidance:

Out of Nine installed devices Five devices though connected with uninterrupted power supply are not working.

I also would like to surrender two devices which are not working instead of paying rent unnecessarily.

Recently we have informed to Mr.K.Mahesh during his personal visit 07.09.2019 to our institution.

Request you to guide us / do the needful

Regards

Yours faithfully,

--

sd/-

(Dr. D.V.S.S. Rama Murty)

Dean,

Gayatri Vidya Parishad Institute of Health Care &amp; Medical Technology,

6-25, Maridi Valley, Marikavalasa, Madhurawada,

Visakhapatnam - 530048.

AP

---

## GVPIHCMT-Non Functioning of Biometric Devices

1 message

---

**DVSS Rama Murty** <gvphospital@gmail.com>  
To: dmmp@mciindia.org, parmod\_budhwar@mciindia.org

Thu, Sep 5, 2019 at 4:04 PM

Dear Sir/Madam,

Sub: GVPIHCMT, Visakhapatnam- Biometric devices installed – non functioning – reg.

We have been complaining on a number of times about the non-functioning of the bio metric devices installed in our institutions on 11.05.2017, I would like to bring the following for your notice and rectification and guidance:

Out of Nine installed devices Five devices though connected with uninterrupted power supply are not working.

I also would like to surrender two devices which are not working instead of paying rent unnecessarily.

Request you to guide us / do the needful.

Regards

Yours faithfully,

--

sd/-

(Dr. D.V.S.S. Rama Murty)

Dean,

Gayatri Vidya Parishad Institute of Health Care & Medical Technology,

6-25, Maridi Valley, Marikavalasa, Madhurawada,

Visakhapatnam - 530048.

AP



DVSS Rama Murty <gvphospital@gmail.com>

---

## **Biometric devices installed - Gayatri Vidya Parishad Medical College– non functioning – reg.**

2 messages

---

**DVSS Rama Murty** <gvphospital@gmail.com> Mon, Oct 2, 2017 at 2:07 PM  
To: dmmp@mciindia.org

Dear Sir/Madam,

Sub: Biometric devices installed – non functioning – reg.

Regarding 8 biometric devices installed in our institutions on 11.05.2017, I would like to bring the following for your notice and rectification and guidance:

The devices though connected with uninterrupted power supply are showing the following display and not recording biometric finger print.

1. Three devices are not working
2. One device is Automatically Restarting
3. One device is Showing only fully charged Symbol
4. One device is showing - Transaction User Not Found
5. One device is showing - Device Not Initialized
6. One device is showing time display but No Response

We have attached snapshot of all 8 installed devices.

Request you to guide us / do the needful.

Regards

Yours faithfully,

Sd/-

Prof.Dr.A.Ranga Rao

Nodal Officer

Gayatri Vidya Parishad Institute of Health Care & Medical Technology,  
6-25, Maridi Valley, Marikavalasa, Madhurawada,  
Visakhapatnam - 530048.  
AP



**GVP Medical College-Biometric Devices Errors.pdf**

324K

---

**DVSS Rama Murty** <gvphospital@gmail.com> Tue, Nov 7, 2017 at 12:07 PM  
To: dmmp@mciindia.org

REMINDER:

Refer our previous letter dt.02.10.2017 regarding the non function of biometric devices, installed in our college.

No authorized person has visited our college to correct the defects. It will be difficult to follow biometric attendance from 01.12.2017, if they are not corrected.

Regards,

--

sd/-

(Dr. D.V.S.S. Rama Murty)

Dean,

Gayatri Vidya Parishad Institute of Health Care & Medical Technology,  
6-25, Maridi Valley, Marikavalasa, Madhurawada,  
Visakhapatnam - 530048.

[Quoted text hidden]

--

sd/-

(Dr. D.V.S.S. Rama Murty)

Dean,

Gayatri Vidya Parishad Institute of Health Care & Medical Technology,  
6-25, Maridi Valley, Marikavalasa, Madhurawada,  
Visakhapatnam - 530048.

AP



**GVP Medical College-Biometric Devices Errors.pdf**

324K

**Out of eight devices installed at Gayatri Vidya Parishad Institute of Health Care and Medical Technology, Visakhapatnam-530048:**

**1. Three devices are not working**



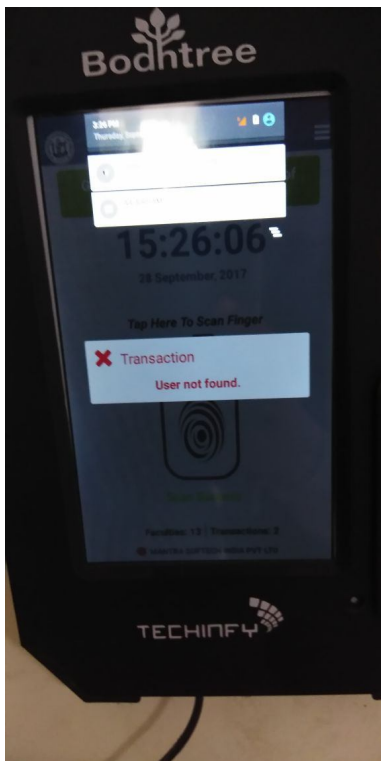
**2. One device is Automatically Restarting**



3. One device is Showing only fully charged Symbol



4. One device is showing - Transaction User Not Found



5. One device is showing - Device Not Initialized



6. One device is showing time display but No Response

